



Shannonside GALVANIZING

Zinc Processors Limited
t/a Shannonside Galvanizing
4 Elms, Drombanna, Co. Limerick.
Phone: 061 - 412357 Fax: 061 - 415853

Date: _____

Customer Ref: _____

No.

Tag Ref: _____

Account No.: _____

Name of customer: _____ Date Customer informed of damage: _____

Address: _____ Signature of person who contacted customer: _____

Contact No.: _____

Quality Issue arose	Shannonside Personnel Name	Description of problem and reason why same happened:
Goods inwards:		
Dipping:		
Cutting down:		
Loading:		
Weighbridge:		
Administration:		
Cladding:		
Fabrication:		
Painting:		
Driver:		

Problem rectified by following course of action:

Credit due:

Signed: _____ Date: _____ on behalf of: _____

QUALITY IS NEVER AN ACCIDENT BUT THE RESULT OF DEDICATED EFFORT

Where possible photographs of damage should be taken, Digital camera is held in the weighbridge for same and should be returned as soon as pictures are taken. Weighbridge to email pictures taken with reference number of complaint for follow up by Todd.